EXECUTIVE CAREER OPPORTUNITY • CONFIDENTIAL SEARCH

General Manager — 5-Star Luxury Hotel

FORBES 5-STAR / LEADING HOTELS OF THE WORLD STANDARD

LOCATION	REPORT TO	EMPLOYMENT TYPE	COMPENSATION
Metropolitan / Flagship	Board of Directors / Owners	Full-time Executive	Competitive + Executive Bonus

THE OPPORTUNITY

We are seeking an internationally accomplished and visionary **General Manager** to direct all aspects of our ultra-luxury flagship property. This executive position demands an exceptional leader with an unyielding commitment to ultra-luxury service excellence, high emotional intelligence (EQ), and proven commercial mastery in managing world-class hospitality assets.

CORE LEADERSHIP PILLARS

Personal Leadership & Human Capital

- Exemplify high EQ, composure, and total discretion under intense pressure.
- Foster an empowered workplace culture to attract and retain elite industry talent.
- Drive staff development and wellness to reduce turnover in key operational sectors.
- Oversee strict life-safety, emergency preparedness, and security protocols.

Guest Experience & Brand Governance

- Cultivate a culture of anticipatory, hyper-personalized service across all touchpoints.
- Personally host HNWIs, royalty, and VIP delegations with flawless discretion and tact.
- Enforce Forbes 5-Star and LHW quality compliance through routine operational audits.
- Serve as primary brand ambassador, handling PR, media, and crisis communications.

Operations & Commercial Strategy

- Full oversight of Rooms, Engineering, and Michelin-caliber F&B operations.
- Drive Total Revenue Strategy across ADR, RevPAR, GOPPAR, and non-room revenue.
- Implement smart hospitality tech (PMS/CRM) and robust ESG/sustainability practices.
- Manage owner relations, CapEx programs, and long-term asset valuation strategies.

Candidate Requirements

- **10+ years** progressive executive experience in ultra-luxury properties.
- Minimum **3–5 years** experience as General Manager or Hotel Manager at a 5-Star hotel.
- Proven expertise in asset management, CapEx budgeting, and owner-operator relations.
- Fluent in English; additional international languages highly desirable.

HOW TO APPLY

Qualified candidates are invited to submit their Executive CV and cover letter in complete confidence to **executivesearch@luxuryhotelgroup.com** quoting Reference: **GM-LUX-2026**.