SPEECH CHEAT SHEET

Topic: **My Life as a Hotel Bartender** | Target Level: A2 English | Keywords Only

INTRODUCTION

- **Hello!** | Vichai
- **Work:** bartender | five-star hotel
- **Goal:** tell you about my job

DRINKS & INGREDIENTS

- **Place:** large hotel bar | love job very much
- **Daily work:** make different drinks | guests
- **Fresh fruit:** lemons | limes | apples | oranges
- **Routine:** every afternoon | fresh fruit juice
- **Alcohol:** gin | vodka | rum | whisky
- **Cocktails:** fresh mint leaves | Mojito | Margarita

TASTE, COLOURS & FEELINGS

- **Colours:** red | orange | green
- **Taste:** fresh and sweet
- **Guest reaction:** guest smiles | "Thank you very much"
- **Feeling:** feel happy | done a good job

THE ATMOSPHERE OF THE BAR

- **Place:** beautiful and warm place
- **Decor:** soft yellow lights | dark wooden tables | clean glasses
- **Sensory:** quiet music plays | smell fresh fruit and clean wood
- **Furniture:** comfortable chairs | soft sofas
- **Vibe:** clean and tidy | talk quietly | enjoy time | nice place

GUESTS & COLLEAGUES

- **Countries:** France | Japan | USA
- **Interactions:** sit at bar | talk to me | holidays | home countries
- **Team:** learn new recipes | work friends very nice | always help
- **Work style:** work together | help each other | make with care

PHYSICAL CHALLENGES & HOURS

- **Standing:** stand eight or nine hours every night
- **Pain:** legs and back often hurt
- **Late hours:** closes very late | two or three o'clock morning
- **Routine:** clean bar | go home | sleep four or five hours

BUSY NIGHTS

- **Days:** Friday and Saturday nights | very busy
- **Rush:** many guests | same time | make drinks quickly
- **Feelings:** feel tired and worried | so much work
- **Guests:** tired | speak very loudly

HANDLING ALCOHOL & ALTERNATIVES

- **Problem:** drink too much alcohol | speak loudly | laugh | fall asleep
- **Response:** stay calm and friendly | no more alcohol
- **Offers:** cold water | fruit juice | soft drink | food from kitchen

SAFETY & ESCALATION

- **Talk:** speak in friendly way | want them safe
- **Escalation:** does not listen | call manager | hotel security staff
- **Action:** help guest | safely to hotel room
- **Priority:** important | all guests safe

CONCLUSION

- **Summary:** difficult parts | enjoy it very much
- **Love:** making drinks | meeting people | working with team
- **Final thought:** happy | guests enjoy time in bar