
Luxury Hotel Spa Vocabulary – A1 English

1. Greetings & Polite Expressions

Word	Definition	Translation
Hello	a word to greet someone	
Good morning	hello in the morning	
Good afternoon	hello in the afternoon	
Good evening	hello in the evening	
Welcome	friendly word to say someone is here	
Please	polite word when asking	
Thank you	polite word after receiving something	
You're welcome	polite answer to thank you	
Excuse me	polite word to get attention	
Sorry	polite word to apologize	
Yes	word to agree	
No	word to disagree	
Maybe	word to show uncertainty	
Goodbye	word to say farewell	
See you soon	polite farewell	
Have a nice day	polite farewell	

2. Booking & Appointments

Word	Definition	Translation
Appointment	a time to meet for a service	
Reservation	booking a service before time	
Schedule	a list of times for services	
Available	a time that is free	
Confirm	say yes to a booking	
Cancel	remove a booking	
Change	modify a booking or plan	
Check-in	arrive and register	
Check-out	leave and pay	
Form	paper to write information	
Signature	write your name	

Word	Definition	Translation
Booking	arrangement for service	
Discount	less money to pay	
Price	cost of service	
Cash	money in notes or coins	
Credit card	plastic card to pay	
Invoice	paper with payment information	
Gift card	card to use as payment	
Special offer	service with better price	
Promotion	special discount or offer	
Cancellation	ending a booking	
Reschedule	change the time of service	
Spa menu	list of spa services	
Treatment menu	list of treatments	
Package menu	list of service packages	

3. Spa Treatments – Massages & Body

Word	Definition	Translation
Massage	moving hands on the body to relax	
Swedish massage	soft massage for relaxation	
Deep tissue massage	strong massage for muscles	
Hot stone massage	massage with warm stones	
Aromatherapy massage	massage with oils	
Thai massage	stretching and pressing the body	
Reflexology	massage on feet and hands	
Body scrub	rub the body to remove dead skin	
Body wrap	cover the body for care or detox	
Mud bath	bath with mud	
Aromatherapy bath	bath with oils	
Detox	remove bad things from the body	
Foot bath	bath for feet	
Foot soak	soak feet in water	
Hand treatment	care for hands	
Foot treatment	care for feet	
Stretching	move body slowly	
Pain relief	remove pain	

4. Facial & Skin Treatments

Word	Definition	Translation
Facial	care for the face	

Word	Definition	Translation
Hydrating	gives water to skin	
Anti-aging	helps skin look young	
Brightening	makes skin light and fresh	
Exfoliating	removes dead skin	
Rejuvenating	makes skin healthy and fresh	
Face mask	cream or mud for face	
Eye mask	cover for eyes	
Hair wrap	cover for hair	
Lotion	cream for skin	
Body butter	thick cream for skin	
Exfoliant	scrub to remove dead skin	
Soothing gel	gel to calm skin	
Relaxing cream	cream to help relax	

5. Spa Products & Equipment

Word	Definition	Translation
Essential oils	liquids from plants for massage	
Moisturizer	cream for soft skin	
Serum	strong cream for skin care	
Scrub	product to remove dead skin	
Clay	soft earth for skin care	
Herbal compress	warm bag with herbs for massage	
Massage cream	cream to help massage	
Exfoliating glove	glove to scrub skin	
Body brush	brush to scrub skin	
Towel	cloth to dry body	
Face towel	small towel for face	
Robe	soft clothes to wear at spa	
Bathrobe	long robe for body	
Robe belt	belt for spa robe	
Spa slippers	soft shoes for spa	
Pillow	soft support for head or body	
Head pillow	small pillow for head	
Neck pillow	small pillow for neck	
Leg pillow	small pillow for legs	
Eye pillow	small pillow for eyes	
Hot towel	warm towel for body	
Cold compress	cold bag for body	
Spa basket	container for guest items	

6. Spa Facilities & Rooms

Word	Definition	Translation
Spa treatment room	room for services	
Reception	place to welcome guests	
Receptionist	staff at reception	
Changing room	room to change clothes	
Locker room	room to keep clothes	
Shower area	place to wash	
Rest area	place to relax	
Spa garden	outdoor area for relaxing	
Pool	water area for swimming	
Jacuzzi	hot water with bubbles	
Steam room	hot wet air	
Sauna	hot dry room	
Aromatherapy room	room with oils	

7. Comfort & Guest Preferences

Word	Definition	Translation
Light pressure	soft massage	
Medium pressure	normal massage	
Firm pressure	strong massage	
Back	part of body behind	
Shoulders	upper body near neck	
Legs	lower body from hips to feet	
Feet	bottom part of legs	
Hands	part at end of arms	
Arms	body part from shoulder to hand	
Neck	part between head and shoulders	
Head	top part of body	
Face	front part of head	
Eyes	organs to see	
Ears	organs to hear	
Mouth	part to eat or speak	
Nose	part to smell	
Skin	outer layer of body	
Hair	grows on head	
Comfortable	feel good	
Uncomfortable	feel bad	
Privacy	being alone	
Quiet	not loud	
Soft lighting	lights not strong	

Word	Definition	Translation
Relaxing music	music to help calm	

8. Guest Interaction & Service

Word	Definition	Translation
Client	guest in spa	
Treatment	service for body or face	
Service	help or work for guest	
Polite	showing good manners	
Smile	happy face	
Eye contact	look at someone's eyes	
Listen	hear and understand	
Offer	give something	
Relaxation	feeling calm	
Luxury	very comfortable and high quality	
Comfort	feeling good	
Stress	feeling worried or tense	
Fatigue	feeling very tired	
Hydration	giving water to body	
Aromatherapy	using oils for relaxing	
Consult	talk about needs	
Questionnaire	form with questions	
Preference	what guest likes	
Spa etiquette	rules in spa	
Quiet voice	speak softly	
No phone	do not use phone	

9. Staff & Roles

Word	Definition	Translation
Massage therapist	staff giving massage	
Spa manager	staff who manages spa	
Cleaner	staff who cleans spa	
Attendant	staff who helps guests	
Professional	staff who is skilled	
Receptionist	staff at reception	
Customer service	help for guests	
Polite behavior	good manners	
Time management	use time well	
Hygiene rules	rules for clean	
Safety rules	rules for safe	

Word	Definition	Translation
Confidentiality	keeping guest information private	

10. Health & Wellness

Word	Definition	Translation
Wellness	feeling healthy	
Health	good condition of body	
Fitness	keeping body strong	
Rehabilitation	care to heal body	
Meditation	quiet mind practice	
Mindfulness	focus on present	
Hydrotherapy	treatment with water	
Couples treatment	treatment for two	
Solo treatment	treatment for one	
Luxury spa	very comfortable spa	
Spa standards	rules for quality	
Luxury service	very high quality service	
Guest experience	how guest feels	
Feedback form	form for opinions	
Complaint	problem to report	
Satisfaction	how happy guest is	
