

“Nagging Guest” Restaurant Dialogue – Cheat Sheet

Scene 1 – Entrance

- **Guest:** Mr. Brown, says he has a table for **two**, then changes to **four**.
- **Waiter:** Stands **straight**, **bows**, greets politely.
- **Key vocab/phrases:** entrance, reservation, polite, smile, to bow, to stand straight.

Scene 2 – Terrace / Outside

- Guests sit **outside by the river**.
- Guest **complains**: mosquitoes, waves hand near face, looks annoyed.
- Waiter brings **mosquito repellent**, gives **menus**, asks about **drinks**.
- **Drinks ordered**: 2 lemon juices, 1 sparkling water, 1 still water.
- **Key vocab/phrases**: terrace, to wave one’s hand near one’s face, to look annoyed, a tray, to choose a drink, to nod.

Scene 3 – Move Inside

- Guests **move inside** due to mosquitoes.
- Only table in the **middle** available; corner tables **reserved**.
- Guest **frowns**, complains, finally **agrees**.
- **Key vocab/phrases**: frown, reserved, available, polite, to observe, order pad.

Scene 4 – Ordering Meals

- **Meals ordered**:
 - Mr. Brown: grilled beef steak with **mashed potatoes**.
 - Mrs. Brown: fried fish with **vegetables**.
 - Anna: **vegan curry with tofu**.
 - Tom: **gluten-free chicken with rice**.
- Waiter gives **recommendations** in a **pleasant tone**.
- **Key vocab/phrases**: to recommend, delicious, spicy, flavor, herbs, vegetables, mashed potatoes.

Scene 5 – During the Meal

- Waiter **serves**, **checks politely** if everything is okay.
- Guests **agree**, compliment food.
- **Key vocab/phrases**: polite, observe, to nod, to frown, a pleasant tone.

Scene 6 – Desserts & Coffee

- Guests order **four desserts**: chocolate cake, fruit salad, mango pudding, coconut ice cream.
- Drinks: **two coffees**, one **decaffeinated**.
- Waiter sets everything **carefully**, smiles, uses **pleasant tone**.
- **Key vocab/phrases**: decaffeinated, desserts, to raise one's hand, delicious, friendly, polite.

Scene 7 – Paying & Leaving

- Guest asks for **bill**, pays by **card**, no tip.
- Waiter stays **friendly and professional**.
- **Key vocab/phrases**: to tip, to wait patiently, bill, payment, polite, professional.

Key Phrases & Expressions

- “Good evening, sir/madam!”
- “Do you have a reservation?”
- “Please follow me.”
- “Would you like to see the menu?”
- “Can I bring you something to drink?”
- “Is everything all right with your meal?”
- “Would you like some dessert?”
- “Will you pay by cash or card?”
- “Thank you very much. Have a wonderful evening.”

Key Non-Verbal Actions

- Waiter **stands straight, bows, smiles**.
- Guest **waves hand near face** (mosquitoes).
- Guest **frowns, crosses arms** (disagreement).
- Waiter **nods, observes, waits patiently, hands behind back**.
- Waiter **carefully sets dishes and drinks**, small bow when greeting or leaving.

Quick Summary

- One **nagging guest**, many complaints.
 - Waiter **stays polite, friendly, patient** all the time.
 - Guests order **four different meals** and **four desserts**.
 - **Lesson**: Good service requires patience, politeness, and calm professionalism.
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