

1. Greeting / Starting the Conversation

- Good morning! Welcome to [Hotel Name].
- How can I help you today?
- Are you interested in booking a one-day trip or excursion?
- We have trips to visit temples, villages, markets, and nature.
- You can explore famous sights in the city or nearby countryside.
- We also have cultural experiences, like traditional crafts, dance, or workshops.
- Would you like me to show you the available trips today?
- We have trips for half-day or full-day.
- Many guests enjoy visiting temples in the morning and villages in the afternoon.
- A boat trip on a river or lake is also popular to see local life.

2. Asking About Guest Preferences

- What kind of trip do you like?
- Do you want to see temples, villages, nature, or markets?
- Do you prefer a short morning trip or a full-day excursion?
- Are you traveling alone, with family, or in a group?
- Do you want a private trip or a shared tour with other guests?
- Do you enjoy cultural experiences, local life, or walking in nature?
- Do you prefer a trip with more walking or more transport?
- Do you want to take photos during the trip?
- Do you like visiting peaceful temples or busy ones?
- Would you like to include a village visit after the temple?

3. Explaining Options

- We have several one-day trips available.
- You can visit temples, pagodas, or historical sites nearby.
- You can go to a local village and see daily life and traditional crafts.
- We offer boat trips on rivers or lakes to see local markets and houses.
- Some trips include a guide, transportation, and entrance fees.
- We can also arrange cultural experiences, such as craft workshops or music and dance shows.
- The guide will explain the history and culture in English.
- Some tours are small groups, quiet and personal.
- Private tours are available if you prefer more privacy.
- A morning trip lasts 4–5 hours; a full-day trip lasts 7–9 hours.
- You can visit multiple temples or add a village visit.
- You can also include a short boat ride on a river or lake.

4. Talking About Practical Details

- The trip starts at 8:00 a.m. and ends around 5:00 p.m.
- The price is 35–40 USD per person.
- The price includes guide, transportation, and entrance fees.
- We can pick you up from the hotel and bring you back.
- Some trips require booking one day in advance.
- Do you want me to check availability for your preferred day?
- Please wear long pants and cover your shoulders for temple visits.
- Bring sunscreen, a hat, and water.
- Comfortable shoes are recommended because of walking.
- Half-day trips last 3–5 hours; full-day trips last 7–9 hours.
- You will travel by car, van, or boat depending on the trip.
- Lunch can be arranged at a local restaurant, or you can bring your own.

5. Handling Requests or Concerns

- Let me check if the trip is available for you.
- Sorry, that trip is full today, but we have other options.
- Do you have any special requests or needs?
- We can organize a private tour if you want.
- Some trips are small groups; others are larger.
- Please tell us if you have children or need help with walking.
- If it rains, we provide umbrellas and raincoats.
- The guide can help adjust the schedule if needed.
- For temple visits, the guide can explain history and culture in simple English.
- For village visits, bring a hat and sunscreen—it can be sunny.
- Would you like me to recommend a trip based on your interests?
- All trips have English-speaking guides and safe transportation.

6. Closing / Confirming Booking

- Shall I reserve a spot for you?
- Here is your ticket and itinerary.
- You can pay at the front desk or directly to the tour guide.
- Your pickup time is 8:00 a.m. at the hotel lobby.
- Please be ready 10 minutes before pickup.
- Enjoy your trip! Let us know if you need any help.
- The guide will meet you in the hotel lobby with a sign with your name.
- Have a great time visiting the temples and villages!
- Enjoy the boat trip and see local life on the river or lake!
- If you have any questions during the trip, you can call the front desk.
- We hope you enjoy learning about local culture and seeing traditional life.