Word / Phrase

A1 Definition

to require to need something

careful paying attention, not making mistakes

attention looking or listening carefully key aspects important parts of something a purpose the reason for doing something

a clear objective a simple, clear goal to decide to make a choice

main goals the most important aims

to improve to make better

to solve a problem to find an answer to a difficulty to explain rules to say how to do something to focus to pay attention to one thing a simple agenda a short plan of things to do to be on time to find an answer to a difficulty and an answer to a difficulty to say how to do something to pay attention to one thing a short plan of things to do to arrive when expected

to share something to give or tell something to others

in advance before something happens

to define a purpose to say clearly why you do something

to choose to pick one thing from many to invite to ask someone to come to be affected by a topic to feel or care about a subject

to include to have someone or something as part of a group

an employee a person who works for a company

useful information facts or details that help you

to make decisions to choose what to do

a balanced group a group with different people and ideas

a point of view someone's opinion

to be effective to work well and get results

to share an experience to tell others what happened to you

to feel included to feel part of a group

to feel respected to feel people treat you well to avoid to stay away from something

to be related to a topic to connect to a subject

to disturb to bother or interrupt someone to pick a time to choose when something happens

to join easily to take part without problems

to avoid busy hours to stay away from times when many people are

active

a venue (meeting) the place where a meeting happens a participant a person who takes part in something

free from noise quiet, no loud sounds

to make sure to check that something is correct or ready

Word / Phrase

A1 Definition

equipment tools or things you need for an activity

to focus to pay full attention

to speak freely to say what you think without fear

a clear agenda a simple plan of things to do a topic the subject you talk about to expect to think something will happen

a visual aid a picture, chart, or object that helps explain

something

slides pictures or text on a computer screen for a

presentation

charts drawings that show information or numbers

to share materials to give documents or tools to others

to reach a goal to finish or complete something you want to be successful to do something well and get good results communication talking or sharing information with others opening remarks the first words at the start of a meeting or talk

to feel ready to join to feel prepared to take part to encourage participation to help people join and take part

to share an opinion to say what you think

to respect opinions to listen and be polite about what others think

a focused discussion a talk where people stay on the topic

off-topic not about the main subject to manage the time well to use time in a good way an item gets attention people focus on one thing the main topics the most important subjects

operational efficiency doing work in a good and fast way

to save time to use less time to reduce mistakes to make fewer errors

guest experience how guests feel and enjoy their stay to solve problems to find an answer to a difficulty to share ideas to tell others your thoughts

training and development learning new things to get better at work

new skills new abilities or things you can do policy updates new rules or changes in rules

to explain to tell someone how something works clearly in a way that is easy to understand

to follow rules to do what the rules say

feedback mechanism a way to give or get opinions about work

to share thoughts to say what you think

to listen to suggestions to hear and think about advice or ideas

to improve work to make work better guest satisfaction how happy guests are

Word / Phrase

A1 Definition

to assign responsibilities to give jobs to people

a deadline the day or time something must be finished meeting minutes notes about what happened in a meeting

a decisiona choice made after thinkinga taska job or piece of work to doto stay informedto know what is happening

a follow-up an action after a meeting or event to check

progress

to check progress to see how work is going a challenge a difficult job or problem to complete on time to finish by the deadline

an action item a specific task to do after a meeting

an effective meeting a meeting that works well and achieves goals a feedback information about how someone did a job or task

an opinion what someone thinks or believes

to improve together to get better as a group continuous improvement always making work better

a follow-up meeting a meeting after the first one to check progress

to check the progress to see how work is going

to evaluate to look at something and decide how good it is

a positive atmosphere a happy and friendly environment

a respectful tone speaking politely to others not using rude or bad words to avoid negative words to blame people to say someone is at fault to value a team to think a team is important to say someone did a good job to give recognition an effort trying hard to do something to feel motivated to feel ready and willing to work to encourage engagement to help people join and take part

tools (charts, slides) things that help show information to take part to join in an activity

to improve teamwork to make working together better